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IT, ITES sectors see highest attrition rate

Press Trust of India, July 19, 2011, (New Delhi)

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The information technology (IT) and healthcare sectors are witnessing the highest attrition rates among talented employees, making retention of critical manpower resources a key challenge, says a survey.

According to a study conducted by MyHiringClub.com, the IT and ITES sectors saw the highest attrition rate of 23 per cent in the first quarter of 2010-11.

In contrast, the banking and financial services sector witnessed an attrition rate of 18 per cent, followed by healthcare (12 per cent), FMCG (11 per cent) and automobiles and manufacturing (11 per cent).

"Attrition is a major problem with India Inc and it suddenly rose in the first quarter of the current fiscal. The major reason behind (this) was that firms had started paying more to newly hired employees.

"Beside pay packages, career level growth and relationships with supervisors are the other reasons for higher job attrition," MyHiringClub.com Founder and CEO Rajesh Kumar said.

The main reason for switching a job is pay packages (21 per cent), followed by career level growth (16 per cent), dissatisfaction with supervisors (15 per cent) and work pressure (14 per cent).

Employees with experience of up to five years had the highest attrition rate of 39 per cent, while it was 27 per cent for those with 5-10 years of experience and 22 per cent in the 10-15 years' experience bracket.

Interestingly, senior-level employees (experience more than 15 years) had a very low attrition rate of 15 per cent.

"Entry level and young blood employees want to reach on higher pay packages as soon as possible to fulfill their need and avail good facilities of life," Kumar said.

"If they continue with the same job, they can get a 10-20 per cent salary hike, but if they switch jobs, they can easily get somewhere around a 25-40 per cent salary hike from current CTC. A higher attrition rate causes panic among employers and the direct impact of a higher attrition rate comes in hiring costs," Kumar added.

The survey was conducted by MyHiringClub -- an Asia and Gulf/Middle East recruitment tendering platform -- among 11,800 employees and 249 employers between May and June this year.

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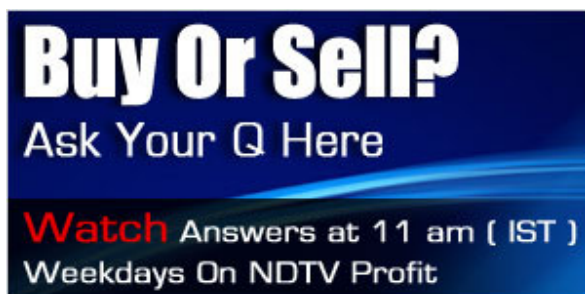
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Rs. 841.70 -0.75 (-0.09%)

Hemant Kale - Director, Maia Financial

**Date:** July 18, 2011

### [GTL Infrastructure Ltd](#) (Sell)

Rs. 14.85 -0.10 (-0.67%)

Siddharth Sedani - AVP, Microsec Cap

**Date:** July 18, 2011

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